Yealink T41P/T42G Quick Reference Guide

Placing a Call	Answering a Call	Hold and Muting	Forward Incoming Call	Rejecting/Silence Calls
 Pick up handset; Press Headset key; or Press Speakerphone key Enter number Press OK key; or Press #SEND key 	 Pick up handset; Press Answer soft key; Press Headset key; or Press Speakerphone key 	 Press Hold soft key Press Resume soft key to resume call Press Mute key to mute your audio device Press Mute key again to unmute audio device 	 Press Forward soft key Enter number to forward call to Press OK okey; or Press #SEND #see key; or Press Send soft key 	Press Reject soft key Call sent directly to voicemail Press Silence soft key Answer call within designated number of rings
Transferring Calls	Conference Calls	Ending/Splitting Conference Call	Managing Conference Call	Forwarding Extension
 Press transfer (Tran) soft key Enter number to transfer call to Press transfer (Tran) soft key You have the option of speaking with the party, or transferring after hearing ring-back tone 	 While on an active call, press Conference soft key Enter number of second party Press OK ok key; or Press #SEND # key Press Conference soft key when second party answers 	Press end call (EndCall) soft key to terminate your participation in call Press Split soft key Enter extension of party to speak to Press Resume soft key Press end call (EndCall) soft key Repeat steps 3-5 with other party	 Press Manage soft key Press far mute (FarMute) soft key to restrict party from speaking Press Remove soft key to remove party from conference call 	1. Press Menu soft key 2. Select Features, then press Enter soft key 3. Select Call Forward, then press Enter soft key 4. Select type: a. Always Forward: b. Busy Forward: c. No Answer Forward: 5. Enter forwarding number 6. Press Save soft key
Setting up Voicemail	Searching for Contact	Adding a Contact	Editing a Contact	DND
 Press message key; or dial *123 to access Message Center Enter initial password, which by default is your 4 digit extension Record name and unavailable message (*see note below) Change password Cannot be extension Enter 4-15 non-sequential and non-recurring digits Press Connect soft key when alerted of a new message; or Press message key to access voicemail 	 Press Directory soft key Select All Contacts Press Search soft key Enter search criteria Select desired contact Press Send soft key to call 	1. Press Directory soft key 2. Select All Contacts 3. Press Add soft key 4. Enter contact information 5. Press Save soft key	 Press Directory soft key Select All Contacts Press Search soft key Enter search criteria Press Option soft key Edit information Press Save soft key 	Press Do Not Disturb (DND) soft key to enable Press DND soft key again to disable